

GENERAL TOUR CONDITIONS

NOTE: The cancellation fees stated below are basic and will apply to anyone who cancels. Additional *Airline and /or CRUISE Cancellation Charges* may be incurred in accordance with the rules of the airline/cruise line. Most tickets are nonrefundable, but every effort is made to recover all funds possible.

ACCOMMODATIONS: Deluxe and First-Class hotels throughout the tour. Price is based on TWO persons sharing a room. If you do not have a roommate and Ed Hill Tours (EHT) or tour host is unable to arrange one, you must pay a supplemental charge. Single rooms are subject to availability and some may be smaller than most twin or double rooms.

MEALS: Breakfast & dinner are included in Israel, Greece, Jordan & Egypt. Other destinations include a Continental breakfast and some dinners. Some tours may include dinners out or specify dinners on your own. Lunches are included on cruises but not otherwise. Consult the specifics of your particular tour.

SIGHTSEEING: Includes the services of an English-speaking (or requested language) guide, all entrance fees to sites included in the program, and private motor coach or other conveyance as indicated on your tour brochure.

LUGGAGE: One suitcase will be handled for you upon arrival at your destination after clearing customs and transferred between airports/piers and hotels, etc. You must have proper group identification on all checked pieces of luggage. Travel & cancellation insurance should be purchased to protect passenger against loss.

TRANSFERS: You will be transferred with the group between arrival airport/pier and hotels, and to departure airport/pier.

NOT INCLUDED: Not included in the price unless arranged by the tour host and stated on your invoice as included in your tour: 1) Gratuities 2) Passport and Visa fees 3) Immigration & Customs fees 4) Fuel surcharges as imposed by airlines, cruise ships or other suppliers 5) Domestic transportation from/to your hometown to the group departure city 6) Port charges. 7) Additional hotel room hours after scheduled check-out time on the last day of the tour if a night flight.

ALSO NOT INCLUDED: Personal items such as laundry, room service, phone calls, mini bar, beverages other than those served with meals, tips for personal favors, excess baggage fees, and transfers other than with the group.

GRATUITY CHARGE: Pre-collected gratuities cover the following: guide, driver, hotel & dining room staff and portage of 1 piece of luggage. **NO SOLICITATION IS MADE BY EHT FOR ADDITIONAL TIPS DURING YOUR TOUR. Additional tipping to guides, drivers or service personnel is voluntary.**

TOUR PRICE: Price is based on double occupancy. Single accommodations are additional. Prices are based on tariffs, exchange rates, and other legal regulations in effect at the time the tour is confirmed. In the event of increase, EHT reserves the right to adjust the price accordingly. Passengers joining a tour within 30 days of departure are subject to additional fees. Unless otherwise indicated, the cost of the arrangements outlined in the brochure is based on 20-29 or 30-40+ tour participants per coach. A supplemental charge p/p will be added if the group size falls below 20. Consult your tour leader.

CANCELLATION FEES: A nonrefundable fee of \$250.00 will be applied to anyone who cancels for ANY reason after 14 days of receipt of deposit. Cancellations are subject to an additional minimum cancellation fee as follows: Add \$200 to the fees for a cruise in the itinerary.

180- 90 days before departure: \$ 500.00

90--60 days before departure: \$ 800.00

60-45 days before departure: \$1200.00

45-31 days before departure: \$1800.00

Within 30 days prior to departure: NO REFUND

Passengers cancelling within 45 days will be charged the single supplement for the roommate left in a single room if no roommate can be paired in this room.

Due to the size and design of some tours there may be no refund if cancelled within 45 days of departure.

No reduction is allowed for any unused service by the passenger while on tour. Travel and cancellation insurance should be purchased to protect you against loss.

DEVIATIONS: Passengers diverting from the scheduled tour itinerary will be charged a non-refundable deviation charge per change.

FLIGHT TIMES: Subject to change without advance notice. **Ed Hill Tours is not responsible for airline flight cancellations, schedule changes and delays and can not reimburse passengers for expenses resulting from such delays or cancellations.** Ed Hill Tours recommends the purchase of travel insurance to cover any losses that may be incurred. If the airline(s) changes flight schedules, Ed Hill Tours reserves the right to lengthen or shorten the itinerary accordingly. A corresponding cost increase may occur if additional nights/meals are necessary.

INSURANCE: It is strongly recommended that you purchase travel and cancellation insurance. An excellent policy will be provided for you to purchase.

SPECIAL ASSISTANCE: Any tour member requiring special assistance must be accompanied by a traveling companion who will assume all responsibility for said tour member. Ed Hill Tours reserves the right to refuse passage to any tour member deemed unfit to travel.

LATE BOOKING FEES: Registrations received within 30 days of departure are subject to a late fee of minimum \$150.00. Expedited mail and delivery charges will be passed along as well as Increases in airfare should group rates no longer be available.

RESPONSIBILITY: Edward B. Hill Tours, Inc agrees to arrange the tour., which represents the entire agreement between the passenger, agent, tour host, and Ed Hill Tours. Except for the willing negligence of an employee of Ed Hill Tours, Ed Hill Tours assumes no liability or responsibility for any injuries, damages or losses, accidents, delays, changes in any scheduling, irregularity or incidental damages resulting from circumstances beyond the control of Ed Hill Tours. Ed Hill Tours is not responsible for default or omission of any private or commercial carrier or third-party providing services connected with this tour or any omission on the part of the tour host. The airlines or cruise lines are not to be held responsible for any act, omission or event during the time the passengers are not on board the plane, ship or conveyance. The passenger contracts in use by the airlines or cruise lines or other lines involved, when issued shall be the sole contract between the said parties. Ed Hill Tours assumes no liability or responsibility in connection therewith. Ed Hill Tours acts as an independent contractor and does not own or operate any third-party firm such as airlines, cruise lines, bus companies, or land operators that compose tour programs.

PLEASE NOTE: Ed Hill Tours reserves the right to make corrections to final accounting without fault or blame and to collect any additional difference (even if payment in full has been received) due to an *unintentional* omission in accounting on any services/s or due to any error in typing of agreed pricing. Ed Hill Tours will not be held responsible for any misinformation given to a passenger by a tour host. **IF A TOUR CANCELS DUE TO A TRAVEL BAN/ACTS OF WAR IT WILL BE RESCHEDULED. A MINIMUM CANCELLATION FEE OF \$300.00 P/P WILL BE ASSESSED IF THE PASSENGER CANCELS from the re-scheduled tour. IF TICKETS HAVE BEEN ISSUED AND SUPPLIERS PAID, FEES MAY BE HIGHER FOR CANCELLING PASSENGERS.**

Enrollment in and deposit/payment for the tour constitutes your acceptance of the Tour Conditions and Statement of Responsibility. Consult your Tour Leader for specific items that may be included in your tour cost.

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